



Dot London Domains Limited, 1st Floor, 169 Union Street, London, SE1 0LL  
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domains.london

## Dot London Complaints Procedure

We take all complaints seriously and endeavour to respond to them in the shortest time possible. Complaints should be sent to

[contact@domains.london](mailto:contact@domains.london)

You can also send your complaint via mail to:

Head of Dot London

Dot London Domains Limited

169 Union Street

London

SE1 0LL

United Kingdom

The complaint will be reviewed by the Dot London team. We will respond to all complaints received within 7 days. We may return to you for

further information. Depending on the type of complaint we may pass it on to the relevant law enforcement agencies or registrar.

If you are not satisfied with the response received from us, you can lodge a complaint with ICANN, the Internet Cooperation for Assigned

Names and Numbers with whom we have a contract to operate the Dot London domain. Please visit:

[www.icann.org/resources/pages/registries-2013-06-28-en](http://www.icann.org/resources/pages/registries-2013-06-28-en)